



REFUND AND PAYMENT POLICY

The Pitt Town Probus Club Inc will establish a payment and refund policy for participants to clearly understand the terms and conditions prior to making payments for either joining fees, annual subscriptions and outings, activities or tours, as outlines below.

Joining Fees and Annual Subscriptions

The Pitt Town Probus Club Inc has a no refund policy in relation to joining fees and/or annual subscriptions. Individual circumstances will be taken into consideration upon request

Payments for outings, activities and/or tours

When seeking expressions of interest in an outing, activity or tour, an amount may be required as a deposit. This will assist in determining the number of participants early. We will ensure that all participants are clear on the final payment date.

Cancellations and Refunds

The policy with respect to cancellations and refunds will be advised to members when the outing, activity or tour is promoted to ensure that there is no misunderstanding. In some cases, a minimum number of participants is required and often no refunds will apply after a certain timeframe.

The entitlement to a refund will vary depending on monies paid and commitments given to bookings with third parties.

Free of Charge Offers

In some cases, the Outings, Activities and Tours Officer or designated organiser may be offered a 'free of charge' (FOC) ticket or discount from the provider. Any such offer or discount will either be declined or applied so that it benefits every person participating in that particular outing, activity or tour.

Insurance Coverage

Please be aware that only approved activities will be covered under the Probus National Insurance Programs, subject always to the terms, conditions, limitations and exclusions of the policies within those programs. These activities include any event organised by a Club or Association such as meetings, outings, tours, trips and interest groups.

The National Insurance Programs do not provide cover for cancellation/refunds nor do they provide cover for illness.

Information about the Probus National Insurance Programs can be found in the Club Administration Section of the PSPL website at www.probussouthpacific.org